

## **Who we are - EuroPass Ltd.**

### **Basic information**

**Business name:** EuroPass s.r.o.,

**Registered office address:** Vojtěšská 211/6, Nové Město, 110 00 Prague 1

**ID:** 21030294

**Legal form:** limited liability company

**Registered in the Commercial Register:** at the Municipal Court in Prague, Section C, Insert 395917

### **Complaints**

For the fastest possible settlement of a complaint, we recommend using the contact form, email: [info@dalnicka.cz](mailto:info@dalnicka.cz) or

complaints can be sent in writing to Vojtěšská 211/6, Nové Město, 110 00 Prague 1, or via

or via the following mailbox: [kyuvqgy](mailto:kyuvqgy). More information can be found in the general terms and conditions

### **Contact, complaints, alternative dispute resolution**

**Contact:** phone +420 728 237 518 or email: [info@dalnicka.cz](mailto:info@dalnicka.cz)

**Complaints:** email: [info@dalnicka.cz](mailto:info@dalnicka.cz)

**Alternative dispute resolution:** any disputes can also be resolved out of court. In this case, you can

contact an out-of-court dispute resolution body, such as the Czech Trade Inspection Authority, or resolve the dispute online via the dedicated ODR platform

(<https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home.chooseLanguage>) .

For more information on

out-of-court dispute resolution can be found here. Before proceeding to out-of-court dispute resolution, we recommend consulting

our experience, you should first address the situation with us.

### **Bank connection**

**EuroPass s.r.o.**

**CZ37 0800 0000 0065 7508 6359**

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